

## Croydon Landlord Forum

### Braithwaite Hall (Croydon Central Library) Tuesday 12 March 2024

### Booking Essential

Croydon Council invites you to join the spring landlord and letting agent forum with a chance to meet and hear from important services.

Our last forum was in October 2023 and was well received. It is an opportunity to meet up again.

#### Presentations

The forums will start at 10.30am, 1.30pm and 6.00pm with the doors opening 30 minutes before for arrival and registration. Forums may not run if there are insufficient numbers of interested landlords or letting agents.

The second and third forums will repeat the first forum. Please see table below.

Spaces are limited.

	Doors open for arrival & registration	Presentation starts	Advice Tables from	Forum ends at
Forum 1	10.00 am	10.30 am	11.45 am	12.15 pm
Forum 2	1.00 pm	1.30 pm	2.45 pm	3.15 pm
Forum 3	5.30 pm	6.00 pm	7.15 pm	7.45 pm

To register your interest for one of the forums please contact the Private Sector Housing Team using the email [propertylicensing@croydon.gov.uk](mailto:propertylicensing@croydon.gov.uk) by **4pm** on **Tuesday 5 March 2024**.

In your response, indicate your **preferred time** in priority; where 1 = first timeslot choice, 2 = second time-slot choice, 3 = third time-slot choice.

**Location:** Braithwaite Hall, Croydon Town Hall, Katharine Street, Croydon CR0 1NX. This is part of the Croydon Town Hall building. To get to the Hall please enter the building through the Croydon Main Library.

**Timings:** Please note the timings so that we operate the forum in a timely manner.

Presentations from (final agenda subject to change):

## Agenda

See newsletter for further details

- Welcome from Nick Gracie-Langrick - Croydon Council
- National Residential Landlords Association - Karen Gregory
- Waste Management and Recycling – Andrew Dickinson
- Planning – John Penn
- Croydon Homes for Ukraine – Ankur Patel
- Q & A from Landlords / Letting Agents (time allowing)

### Advice Stalls

Each of the teams on the agenda will be available on an advice stall for you to ask questions and find out more about the service.

In addition, Faisal Mir from the Housing Needs and Homelessness Procurement team will have an advice stall.

### Minutes from the meeting

Whilst the forums are not recorded a copy of the presenter's slides will be available on the Croydon website soon after on this [LINK](#), alternatively you can access via the Croydon website <https://www.croydon.gov.uk/housing/landlords/landlord-newsletters-and-landlord-forum>.

## National Residential Landlords Association

The National Residential Landlords Association (NRLA) [www.nrla.org.uk](http://www.nrla.org.uk) is the UK's largest membership organisation for private residential landlords in England and Wales, supporting and representing over 100,000 members. From landlords renting out a single property to those with larger portfolios, we provide our members with the expertise, support, and resources needed for a rental sector that works for everyone. London Borough of Croydon. Landlord and Property Agent Newsletter.

NRLA membership also connects you with a vast range of resources, expertise, and exclusive member savings and benefits.

Join our vibrant landlord community today and you'll receive free unlimited tenancy agreements, guides, and resources, free tax investigation insurance, free expert landlord help and advice, free licensing support, free property magazine, free local networking, events, and webinars, free 10% TradePoint (B&Q) discount card, 15% off at Carpetright, discounts on mortgage broker fees and tenant referencing, and extensive legislative, regulatory, and compliance updates.

The new membership fee is **£99** when paying by Direct Debit but you can join using the discount code of **136**, which brings the cost to **£84** per year by direct debit.

**Karen Gregory** will be available to offer advice at the March Forum.

## Homes for Ukraine

Croydon Council Homes for Ukraine team continues to require your assistance in securing further private rented sector properties. You will receive payment for renting your property directly to guests.

Benefits include:

- The council will support tenants with their rent deposit and first month's rent payment.
- The council will pay every landlord who offers a property for a 24-month period, a one-off payment to house our clients. This payment will depend on the size of the property.
- In addition to this, the council will help the tenant to submit an application for housing support and ask that benefits are paid directly into the landlord's bank account.

If you would like to find out more about the scheme, please email:

[homes.ukraine@croydon.gov.uk](mailto:homes.ukraine@croydon.gov.uk)

**Jennifer Smith and Ankur Patel** will be available to offer advice at the March Forum.

## Housing Needs and Homelessness New Procurement Team

Housing Needs has set up a new procurement team with the aim of procuring further accommodation to meet the demand from our homeless residents. (Accommodation includes B&B's, longer-term Temporary Accommodation, and private rented sector units).

The service would like to develop a strong relationship with private sector landlords, local managing and lettings agents and owners of empty properties to secure use of privately rented properties for households in housing. The service will help:

- Negotiate, prepare, sign off lease/management agreements with various providers for different schemes.
- To agree all property rates and prices.
- To ensure all properties acquired meet the HHSRS Housing Standards.
- To conduct regular inspections with accommodation providers.

**Faisal Mir and team** will be available to offer advice at the March Forum.

## Waste Management and Recycling

The Council offers weekly and Biweekly collections on General Waste and Recycling. Estates and blocks of flats with more than 5 homes usually have communal bin sheds, general waste is collected weekly.

26% of properties (c.109,000) receive the communal collection service. This is where a household shares large bins with many neighbouring properties. These bins are usually located in a communal bin store. The service is designed for purpose-built flats and larger blocks of converted flats.

15% of properties (c.63,000) receive the shared bin kerbside collection service. This is where a household shares standard-sized wheelie bins and recycling boxes with a small number of neighbours (typically no more than six). The service is designed for houses that have been converted into flats, houses of multiple occupation (HMOs) and smaller blocks of purpose-built flats, where there isn't room for larger communal bins.

For sites with 5 or more units need to hire bins through the Council or purchase directly via a third party for general waste. Please contact the team at [hirebins@croymdon.gov.uk](mailto:hirebins@croymdon.gov.uk) for further information.

Managing agents/developers/owners of new builds and conversions need to purchase or hire the bins from the council or a third party. Please contact the team [newbuildbins@croymdon.gov.uk](mailto:newbuildbins@croymdon.gov.uk) for further information.

You can also find more information at this website for General Waste and Recycling: [LINK](#), alternatively you can access via the Croydon website <http://www.croydon.gov.uk/rubbish-and-recycling>.

**Ellie O'Maley and Andrew Dickinson** will be available to offer advice at the March Forum.

## Planning

The Planning Enforcement Team deal with all alleged "breaches of planning control", including unauthorised changes of use, conversions, HMOs. In addition, the team also deals with protected trees (TPO's) and takes enforcement action and criminal prosecutions against offenders.

**John Penn** will be available to offer advice at the March Forum.

## London Landlord Accreditation Courses

Over 2000 Croydon landlords and property agents are currently accredited through the London Landlord Accreditation scheme. If you are interested in becoming accredited, you need to attend a full day's training course. There are some online and face to face training courses available.

### Face to Face Course dates at Croydon:

Thursday 14th March 2024  
Wednesday 19th June 2024  
Monday 14th October 2024 –

All of the three face to face training sessions are at Croydon Town Hall. They start at 9am and run to 4.30pm.

For information about further training sessions, the benefits of being accredited, booking or the scheme please use this link: [LINK](#), alternatively you can access the information on this link: <https://www.londonlandlords.org.uk/>

### **Unsubscribe**

If you no longer want to subscribe to the newsletter, please email [propertylicensing@croydon.gov.uk](mailto:propertylicensing@croydon.gov.uk) so we can update our records.

### **Newsletter**

This newsletter was produced by the Private Sector Housing Team of Croydon Council on the 29 February 2024. Information was correct at the time of going to print.